

HARDWOOD / LAMINATE CARE & MAINTENANCE

ZETSEN MASTER BUILDERS INC.



MAINTENANCE:

Clean the floor daily with a vacuum cleaner, soft broom or damp (not wet) dust mop. Wipe up food and other spills immediately.

Spots and stains can be removed with a soft, damp cloth (not wet).

Scratches on pre-finished floors can be repaired with the manufacturers touch up kits.

Individual planks or strips that are heavily gouged, or damaged, can be replaced (prefinished floors only).

PROTECTION:

Never clean or wet mop your hardwood floor with water. do not use any wax or cleaner that must be mixed with water such as oil soap, as this may ruin your floor and result in a loss of warranty.

If your floor butts up to exterior doors, put outside doormats at the entrances to keep dirt and moisture from being tracked in. Inside, you might want to add an area rug to further prevent dirt and moisture from being tracked onto your hardwood floor. Do not use rubber, foam backed, or plastic mats as they may discolor the floor.

Normal exposure to sunlight will bring about changes in the shading of any hardwood floor as the floor ages. Protect your floor from direct sunlight.

Use floor protectors on the feet of furniture to avoid scratches. When moving heavy furniture or appliances use extra caution to help avoiding, indentations and gouging.

Certain types of castors on furniture may damage hardwood flooring. Barrel-type castor wheels or, side, flat guides are best for protecting your hardwood floor.

Homeowners have a responsibility to maintain indoor humidity levels at a constant level to the best of your ability. The first two years are especially critical for hardwoods in a home to normalize to climatic conditions.

Spike or stiletto high heal shoes, especially those in poor repair, may cause denting and related damage to hardwood floors due to the extremely high compressive force they generate. Such footwear can produce dynamic loads in excess of 1000 pounds per square inch.